

## Creating Value through Digital Innovation

We have undertaken several other innovative measures keeping in mind the requirements of multiple stakeholders. These include initiation of a central monitoring facility at all of our RE sites, an IT service management tool for tracking all IT services and incidents, safety incident reporting at JPL, end-user protection services and software suites Board Leaders Integrated Software Solution (BLISS) and Diligent for paperless board meetings, among others.



Central Control Room (CCR) at JPL

## Strengthening Cybersecurity

Technology can both be an enabler as well as a deterrent. Deeply aware of this fact, while we are transitioning to better and more efficient digital tools, we are equally committed to safeguarding the organisation, its assets and people from cyber hazards.

With widespread adoption of digital technologies comes the vulnerability to cyber attacks. We have taken various measures to address these challenges through implementation of cybersecurity policies and procedures, IT security practices, and regular cybersecurity awareness training for all employees, vulnerability assessments to identify vulnerabilities, threats, and risks to our assets. Our data protection infrastructure rigorously checks and manages our systems to ensure maximum security, regardless of the geographical location or device used to access and process data.

That is not all. With the support of our leadership that strongly backs change for good, we have been able to implement digital literacy initiatives and workshops on enhancing digital skills. We have invited external speakers to our leadership meetings for familiarisation talks on the digital literacy across levels.

But digital literacy is not just limited to organisational leadership. We have been able to conduct cybersecurity awareness initiatives across the Company with 100% employees having participated in some workshop or the other. Apart from periodic workshops and sessions, a group of employees from various business functions have come together to create Cyber Heroes. These Cyber Heroes put together weekly cyber awareness tips that are circulated to all employees, reinforcing the importance of being cyber aware.

Internal Communication on Cybersecurity Awareness

